### 2020 ACM West Region Conference & Trade Show

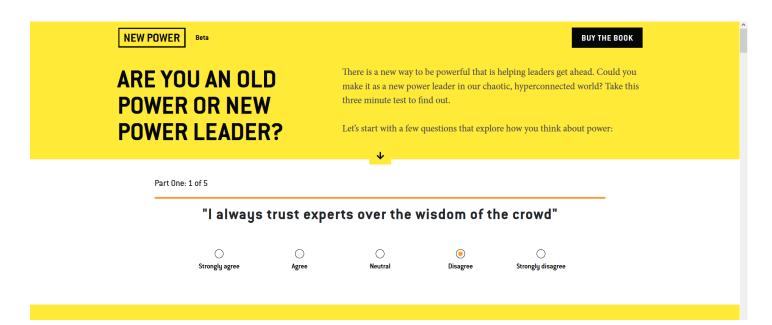
Embassy Suites Monterey Bay February 18-20, 2020



# Exploring "Community" and "Public" in Media

Matt Schuster, Chad Johnston, Shelley Wolfe February 2020

### https://quiz.thisisnewpower.com/





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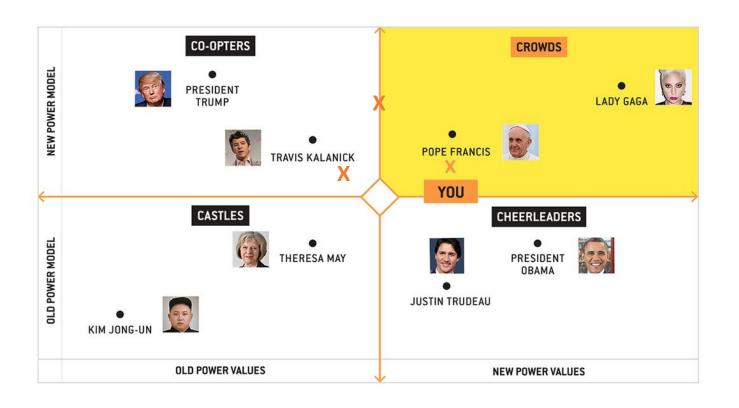


**BUY THE** 

### YOU ARE A CROWD LEADER

### Your closest matches amongst famous leaders are Pope Francis and Barack Obama

1 Leader combines new power methods – inspiring a connected crowd – with a new power mindset to make them more pov





### **OLD POWER VALUES**

### **NEW POWER VALUES**

Managerialism, institutionalism, representative governance

Informal, opt-in decision making; selforganization; networked governance

Exclusivity, competition, authority, resource consolidation

Open source collaboration, crowd wisdom, sharing

Discretion, confidentiality, separation between private and public spheres

Radical transparency

Professionalism, specialization

Do-it-ourselves, "maker culture"

Long-term affiliation and loyalty, less overall participation

Short-term, conditional affiliation; more overall participation

**SOURCE** JEREMY HEIMANS AND HENRY TIMMS

HBR.ORG





**Diversity** of people, perspectives

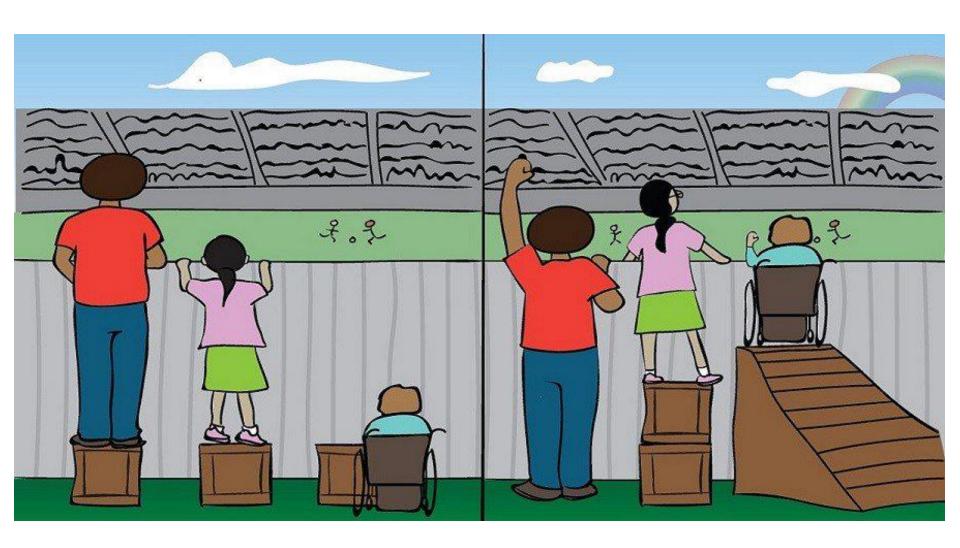


Inclusion: power, voice, organizational culture



From policy, practice, position







board/staff/partners are representative programs are co-created welcoming

OF+BY-FOR

our community

Click to add text

https://www.ofbyforall.org/assess-now



### **OF/BY/FOR ALL Assessment Results for:**

#### Matt at Public Media Network

Your OF/BY/FOR ALL score is 11 out of 25 possible points, compared to a median score of 8.9 across the global OF/BY/FOR ALL network.

Nice work! You are on the path to being of, by, and for your community. You are ahead of many organizations in this work. We'd like to help accelerate your growth with more tools for effective community engagement.

OF

BY

**FOR** 

your community

your community

your community

#### 2 out of 7

It looks like your organization has a lot of room to grow in becoming reflective OF your community. OF is often the most difficult area of community engagement--but it can have tremendous impact.

#### 2 out of 7

It looks like your organization has a lot of room to grow in becoming BY your community. BY may seem chaotic, but community partners can become your best cheerleaders and supporters.

### 3 out of 7

It looks like your organization has a lot of room to grow in being FOR your community. FOR is often the most important area to the sustainability of an organization, so we urge you to dive in here.

https://www.ofbyforall.org/assess-now



board/staff/partners are representative

OF +











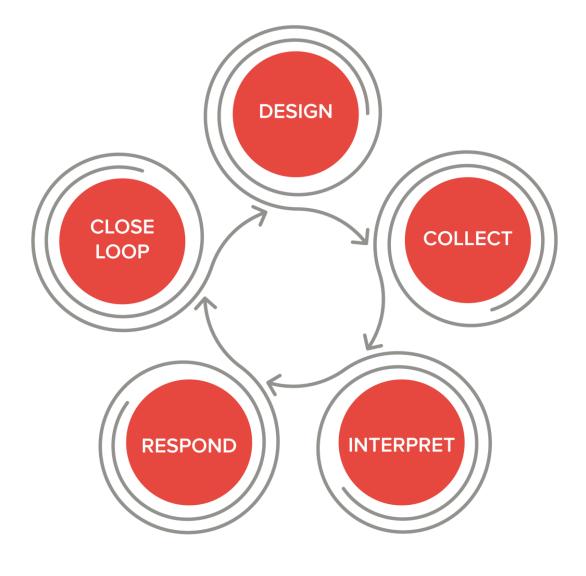
BY our community



**Co-Creation** 







**High Quality Feedback Loop** 



BY our community



How do people need or want to communicate/share stories?





BY our community



How do people need or want to communicate/share stories?

## BY our community

### **Expand definition of partners**





BY our community

### **Expand definition of partners**





### **Expand definition of partners**

# BY our community





institution is welcoming

# FOR our community









https://pages.wearehearken.com/the-citizens-agenda

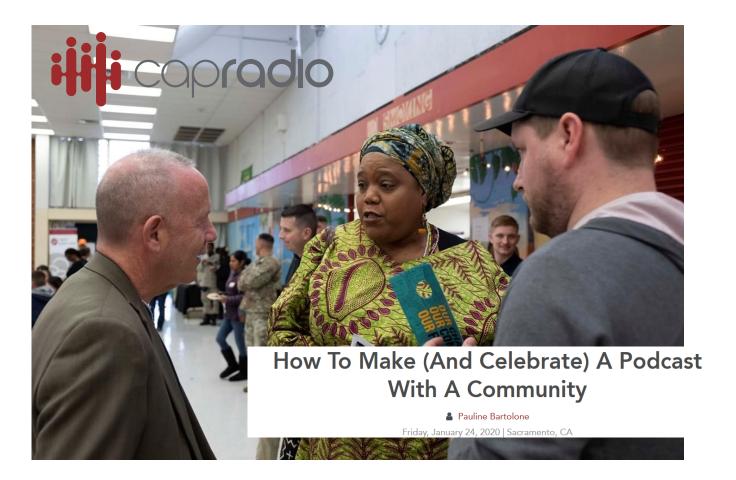




### Engagement Isn't a Project, It's a Way of Making News

It isn't audiences that need to be more engaged, it's newsrooms.

By Angilee Shah





Posted on: January 15, 2020

### institution is welcoming

### FOR our community



a change at the level of an individual



### Meso

a change at the level of an organization or network



a structural change such as a law change or institutional reform



### Thank you for joining to learn more you can

### contact us at

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